

## Formative Report Template for period 1<sup>st</sup> October 2002 – 28th February 2003

### 1. Project Details

**Project name:** DELIVER

**Lead institution:** London School of Economics (LSE)

**Report prepared by:** Nicole Harris and John Paschoud.

### 2. Activities and Progress

Tasks or Activities for period to 28 February 2003	Planned Completion Date	Actual/Predicted Completion date	Explanation for any slippage or changes to original plan
Outline info to JISC and project Web presence	01-Oct-02	26-Sep-02	
Project Plan submission	01-Nov-02	01-Dec-02	Co-ordination of schedules with Project DEVIL
Consortium Agreement signed	20-Dec-02	14-Feb-03	All documentation now with LSE.
Collaboration Agreement signed with Project DEVIL	20-Dec-02	14-Feb-03	All documentation now with LSE.
User Needs Analysis	18-Dec-02	18-Dec-02	
Technical Req Spec, development specifications (x3)	17-Jan-03	07-Feb-03	
Development strand workplans (x3)	24-Jan-03	14-Feb-03	

### 3. Learning from the process of implementation

DELIVER has been highly successful at keeping as close to planned timescales as possible. The successful UNA helped quickly inform technical specification development.

It has now been accepted that use of an existing Resource List Management system will be the most appropriate way forward for the project. Development time will be focussed on addressing the functionality that is not typically catered for by RLM systems (discovery of electronic resources and resources held in small collections).

A full evaluation document for the three RLM systems identified by the project (ReadingListDirect, TalisList and Loughborough University's 'Bookworm') has been added to the project deliverables, and is now available from the project website:

<<http://www.angel.ac.uk/DELIVER/deliverables/>>.

#### **4. Evaluation activities**

1. DELIVER has carried out a detailed User Needs Analysis process that is now fully documented and available from the main project website.
2. Members of the project team have participated in two meetings with the LINKER evaluation team (Peter Brophy and Margaret Markland).
3. The project has had one Steering Committee meeting, involving representative stakeholders from the partner institutions, project team members and commercial partners.
4. The project has held one formal team meeting, plus a variety of informal meetings and virtual discussions.
5. Evaluation meetings were held to discuss / evaluate the User needs Analysis and TalisList and ReadingListDirect.

#### **5. Address the needs of accessibility**

Accessibility needs within the project will focus on the use of WebCT as the main interface for access to project developments. This development is being lead by learning technologists at both partner institutions who have an existing knowledge of both accessibility requirements and institutional approaches to these requirements.

Accessibility issues were addressed in the evaluation of Resource List Management systems, and taken up with the commercial vendors. Please see the RLM Evaluation Report for more details.

#### **6. Dissemination Activities**

The nature of the DELIVER project has ensured a strong internal focus on dissemination. The project team at both DMU and LSE have been active in promoting the project through internal newsletters and through staff presentations. As well as the contact with users detailed in the UNA, the project is keeping up a regular dialogue with relevant stakeholders, and inviting as appropriate to meetings.

#### **Completed Dissemination:**

- Presentations:

Secker, Jane. Presentation at Annual WebCT User Conference.

Harris, Nicole. *Developing ANGEL*. Presentation at Huddersfield University

Paschoud, John. *Implications of VLEs for Librarians*. CILIP Conference.

- Articles:

Secker, Jane and Nicole Harris. DELIVERing Library Resources to the Virtual Learning Environment." *Program*. 37.2

### **Planned Dissemination:**

- Presentations:

Paschoud, John. Presentation on ANGEL and DELIVER at COLIS Workshop.

- Articles:

Harris, Nicole. Upcoming article in ASSIGNation.

## **7. Project Outputs and Results**

All deliverables from the DELIVER project can be accessed at:

<<http://www.angel.ac.uk/DELIVER/deliverables/>>.

The main documents of interest to the community will be the User Needs Analysis and the Resource List Management System Evaluation Report. Although these documents expressly reflect requirements as identified by DMU and LSE, the general overview and analysis will be of benefit to any institution wishing to develop library involvement in VLEs and those wishing to adopt RLM systems.

## **8. Collaborations**

The DELIVER project continues its interaction and support for the DEVIL project as outlined in the Service Level Agreement with the ANGEL Technical Team. The project has also had discussions with the INFORMs project concerning common goals.

The project is in discussion with ReadingListDirect, who have expressed an interest in pursuing joint goals.

## **9. Future development**

No perceived changes to plans.

## **10. Feedback to the Programme Manager**

No further comments.